

**TOWN OF ROUND HILL
WATER QUALITY SURVEY**

The Round Hill Town Council and staff are interested in the opinion of our customers about the quality of the water the Town provides. To help us determine areas that we can improve upon, we invite you to participate in a survey of the water quality throughout our service area. In this regard, we ask that you please complete the following survey:

CURRENT STREET ADDRESS:

HOW LONG HAVE YOU RESIDED AT YOUR CURRENT RESIDENCE?

- 1) How would you rate the overall quality of your tap water on a scale of 1 to 10, 1 being poorest and 10 being best? Feel free to provide your comments regarding the reasoning for your rating below:

Rating
(circle one): 1 2 3 4 5 6 7 8 9 10

- 2) How often do you drink your tap water? (circle one)

Daily
Often
Occasionally
Rarely
Never
I drink bottled water only

If you drink tap water rarely/never or only drink bottled water, what is the primary reason

- 3) Have you experienced any sediment, silt or other substance or discoloration of your tap water, and if so when and how often? Please provide an explanation of the circumstances, including those occasions where the problem may have been caused by a household appliance.

- 4) Have you ever noticed an unpleasant odor or taste to the water? If so, please elaborate on the circumstances.

- 5) Do you now or have you ever used an in-home water filtration system at the current address? If so, what is your primary reason for using such a system?

THANK YOU FOR TAKING THE TIME TO COMPLETE OUR SURVEY. WE ASK THAT YOU PLEASE ENCLOSE YOUR COMPLETED SURVEY WITH YOUR WATER AND SEWER BILL PAYMENT BY FEBRUARY 8, 2010.

Your feedback is very valuable to us as we strive to provide the best possible service to our customers. In this regard, feel free to contact John Barkley, Town Administrator, at (540) 338-7878, if you have any questions or comments on this survey.