

## **Lead Service Line Inventory Frequently Asked Questions**

### **My home is shown as unverified on the Lead Service Line Map. What does that mean?**

- This simply means that your home was built after 1981 and Town Staff has been unable to verify that your service line does not have the possibility to be lead based on available documents.

### **How do I identify what material the service line entering my home is?**

- Please find the webpage on the Town's Website titled "Lead Service Line Inventory" (Government tab> Capital Improvement Projects> Utility CIP). Please proceed to the customer survey. This will assist you in identifying your service line. If you have additional questions or concerns, please contact Bobby Lohr at [blohr@roundhillva.org](mailto:blohr@roundhillva.org)

### **My home is identified as being verified as not having lead on the map. Do I still need to complete the survey?**

- No. This means that the Town has already been able to verify that your home does not contain lead based on the date the structure was built or from available documents.

### **I am unable to identify the material of the service line entering my home. What should I do?**

- Please contact Bobby Lohr at [blohr@roundhillva.org](mailto:blohr@roundhillva.org).

### **Why should I submit a customer survey?**

- All public water systems in Virginia are required to conduct an initial inventory survey by October 16, 2024, for submittal to the Virginia Department of Health Office of Drinking Water. This will act as a major first step for future lead service line replacement in the Town of Round Hill. The Town is hoping to use the customer survey method as an alternative to more intrusive means of verification, such as excavation.

### **Has the Town identified any customers in Round Hill that may contain lead service lines?**

- As of 8/18, the Town has not found any lead service lines in its service area.

### **What should I do if my service line is determined to contain lead?**

- The ultimate goal of the LSLI is to remove all of the lead service lines from Round Hill. However, having a lead service line does not necessarily mean that there is lead in your water. In order for lead to enter the water from the lead-containing service line, the water would need to be what is known as "aggressive water". Aggressive water is water that is at a low PH. The town's water is essentially neutral, which means that it is neither at a high or low PH. This also means that even if the water does pass through lead containing service lines, it would likely not contain elevated lead levels. The Town will be formulating plan to remove if any lead service lines are identified once the initial inventory is complete.